

Alarm Event Handling Guide (Example: Door Forced Open)

Version: 1.01

Last Updated: 17-08-2016



Date	Time	Controller	Door	IO Board	Zone	Point	Name	Card No.	Transaction
2016/08/17	12:28:55	Main Door	Main Door						(Dd) Door is forced open
2016/08/17	12:27:00	Main Door							(Ba) Controller reset
2016/08/17	12:26:57	Main Door							(Ht) Board Reset (Setting Changed)
2016/08/17	12:26:34	Main Door							(Ba) Controller reset
2016/08/17	12:26:32	Main Door	Main Door						(Br) Network Setting Changed
2016/08/17	12:25:04	Main Door							(Ba) Controller reset
2016/08/17	12:24:45	Main Door							(Ba) Controller reset
2016/08/17	12:26:37	Main Door							(SL) Controller Up
2016/08/17	12:24:45	Main Door	Main Door						(Bd) Clear Memory
2016/08/17	12:25:55						EntryPass		(SG) Server Log In
2016/08/17	12:24:26								(SI) Platform1 Server Start Up

Physical door is opened without valid flash



ENTRYPASS PLATFORM1 SERVER [Standard Edition]

Online Transaction Device List I/O List Guard Tour **Floor Plan** Roll Call Location Advanced TA Dynamic Triggering Control Panel

NOTIFICATION **ALARM**

Docked

List of floor plans Current plan

Map

Accounting

Lobby Area

Main Door

Marketing

DVI

PT ALUN TEBET - ACCESS CONTROL AREA

Legend

Host Name: Tan-PC IP Address: 192.168.1.254 System User: EntryPass Date/Time: Wed, 17 Aug 2016 12:29:16

1. Select 'Floor Plan' tab

2. Door icon is showing forced open status

3. Click 'ALARM' button

The screenshot shows the Entrypass Platform1 Server interface. At the top, there's a navigation bar with several tabs: 'Online Transaction', 'Device List', 'I/O List', 'Guard Tour', 'Floor Plan' (highlighted with a red box), 'Roll Call', 'Location', 'Advanced TA', 'Dynamic Triggering', and 'Control Panel'. To the right of these tabs are 'NOTIFICATION' and 'ALARM' buttons, with 'ALARM' highlighted in yellow. Below the navigation bar is a 'Docked' status indicator. The main area displays a floor plan for 'PT ALUN TEBET - ACCESS CONTROL AREA'. The floor plan is divided into several colored zones: Accounting (purple), Lobby Area (green), Marketing (red), and DVI (orange). A 'Main Door' is located in the Lobby Area, and its door icon is highlighted with a red and yellow icon, indicating a forced open status. Three orange callout boxes provide instructions: '1. Select 'Floor Plan' tab' points to the 'Floor Plan' tab; '2. Door icon is showing forced open status' points to the 'Main Door' icon; and '3. Click 'ALARM' button' points to the 'ALARM' button. A 'Legend' section is visible at the bottom left of the main area. The status bar at the bottom shows 'Host Name: Tan-PC', 'IP Address: 192.168.1.254', 'System User: EntryPass', and 'Date/Time: Wed, 17 Aug 2016 12:29:16'.

Alarm List

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Priority	Date	Time	Controller	Door	IO Board	Zone	Point	Name	Card No.	Transaction
Highest Priority										
Higher Priority										
Normal Priority										
Normal	2016/08/17	12:28:55	Main Door	Main Door						(Dd) Door is forced open
Lower Priority										
Lowest Priority										

Check door name and alarm type and then go to physical door to verify this alarm



Alarm List

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Priority	Date	Time	Controller	Door	IO Board	Zone	Point	Name	Card No.	Transaction
Highest Priority										
Higher Priority										
Normal Priority										
Normal	2016/08/17	12:28:55	Main Door	Main Door						(Dd) Door is forced open
Lower Priority										
Lowest Priority										

After verify the alarm, please double click this alarm event to perform acknowledgement



Alarm Detail

Ack **Close** Reset Zone

Date	2016/08/17
Time	12:28:55
Transaction	[Dd] Door is forced open
Priority	Normal
Controller	Main Door
Door/Input	[01] Main Door
ID Board	
Zone	[0]
Point	[0]
Staff No.	
Name	
Department	
Job	
Shift	
Card No.	

Instructions **Comments**

Predefined comment

1. Select 'Comment' tab

Insert your comment here:

Already close back the door

2. Enter your comment under this windows



Alarm Detail

Reset Zone

Date	2016/08/17
Time	12:28:55
Transaction	[Dd] Door is forced open
Priority	Normal
Controller	Main Door
Door/Input	[01] Main Door
ID Board	
Zone	[0]
Point	[0]
Staff No.	
Name	
Department	
Job	
Shift	
Card No.	

Instructions | Comments

Predefined comment

Click 'Ack' button to acknowledge this alarm

Insert your comment here:

Already close back the door



Alarm List

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Priority	Date	Time	Controller	Door	IO Board	Zone	Point	Name	Card No.	Transaction	
Highest Priority											
Higher Priority											
Normal Priority											
Lower Priority											
Lowest Priority											

After acknowledgement, alarm event will disappear

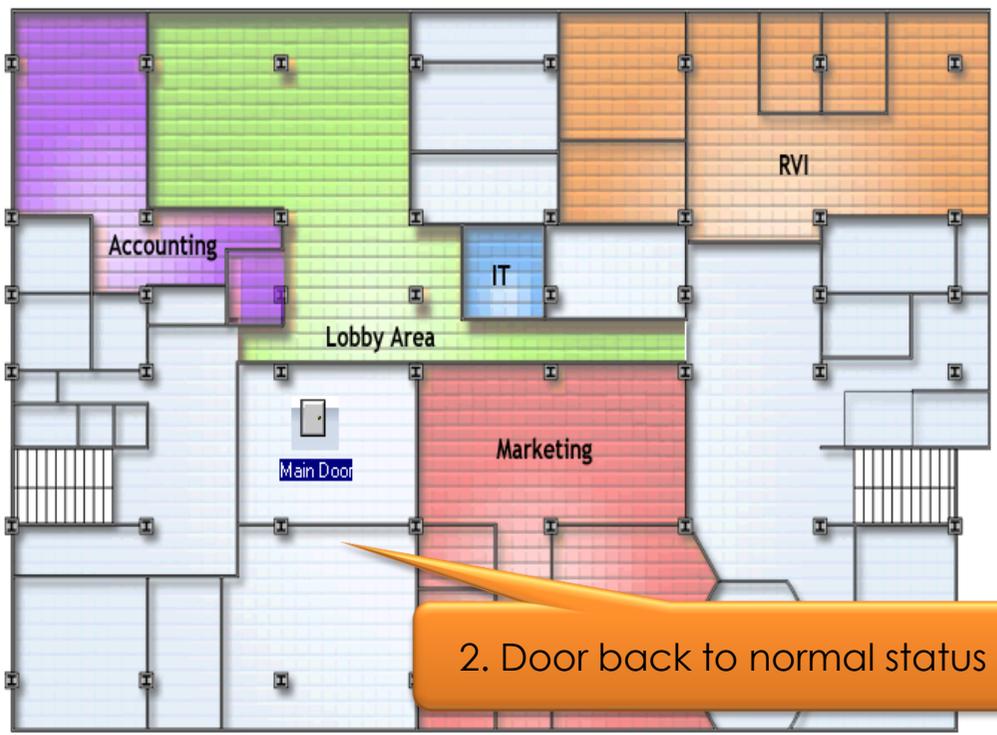


List of floor plans

Current plan



1. Select 'Floor Plan' tab



2. Door back to normal status

PT ALUN TEBET - ACCESS CONTROL AREA

Legend



THANK YOU

