HCB FIRMWARE UPGRADE CONFIGURATION GUIDE (P1 SERVER V3.13a)

Version: 1.01

Last Updated: 18-07-2016



Notes:

Please check the controller model and firmware format before perform upgrade job

Please perform factory default after upgrading the firmware

Please use **Platform1 Server V3.13a** or above for upgrading process showing on this document

Please use the latest Platform1 Server in order to support the latest controller firmware



BEFORE YOU BEGIN

Technical Support

If you cannot find the answer to your question in this manual or in the Help files, we recommend you contact your system installer. Your installer is familiar with your system configuration and should be able to answer any of your questions.

Should you need additional information, please call our Technical Support Help desk, Monday to Friday 9:00 AM to 6:00 PM (GMT +8:00)

Method Details Phone + 60 (3) – 8062 5985 Fax + 60 (3) - 8068 1922 Internet www.entrypass.net Email <u>support@entrypass.net</u>















Send/Retrieve	
Main	
Step 2: Please select contro	oller.
Controller	
Serial Model	All Network Model All Filter
Name	Description Model
L	
	Select 'Serial Model' or 'Network Model' for controller option
Total: 0 Selected: 0	
	X All Retrieve Firmware Upgrade Firmware
Firmware : C:\Users\Tan\Desk Series: S3200/N5200 [64M Version: HCB.EP.S1.04.17.1	ktop\HCB V4.17 P1 Ugprade\HCB_EP_S1_04_17_1511_x200_64Mb.p1 [b] 5.11
Previous Next	Cancel



Send/Retrieve	
Main Click drop down button to select controller.	
Controller	
Serial Model S3100 All Network Model Name S3150 Version Ma S3200 S3400 S3400 S3400	odel
Total: 0 Selected: 0	_
Select All Unselect All Retrieve Firmware Upgrade Firmware Firmware : C:\Users\Tan\Desktop\HCB V4.17 P1 Ugprade\HCB_EP_S1_04_17_1511_x200_64Mb.p1 Series: S3200/N5200 [64Mb]	æ
Version: HCB.EP.S1.04.17.15.11	
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Send/Retrieve
Main
Step 2: Please select controller.
Controller
Serial Model
Name Description Version Model
Select 'All' option if you have more than one controller model
Total: 0 Selected: 0 Select All Unselect All Retrieve Firmware Upgrade Firmware
Firmware : C:\Users\Tan\Desktop\HCB V4.17 P1 Ugprade\HCB_EP_S1_04_17_1511_x200_64Mb.p1 Series: S3200/N5200 [64Mb] Version: HCB.EP.S1.04.17.15.11
Previous Next Cancel



Send/Retrieve		
Main Step 2: Please Controller	Click drop down button to select controller model	
🔘 Serial Model	All Network Model N5100 All	Filter
Name	Description Version N5150 Mo N5200 N5400 N5400 N54800 NE 4800 N-MINI 2 N-MINI 2	odel
Total: 0	Selected: 0	
Select All	Unselect All Retrieve Firmware Upgrade Firmware	
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Send/Retrieve						
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Step 2: Please	select controller.					
Controller						
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Name	De	scription	Version			Model
-						
		Select ', more	All' option if you than one conti model	u have roller		
Total: 0 Select All	Selected: 0	Retrieve Firmware	Upgrade Firmware			
Firmware : C:\U Series: S320 Version: HCB.	sers\Tan\Desktop\H 0/N5200 [64Mb] EP.S1.04.17.15.11	CB V4.17 P1 Ugprade\HC	B_EP_S1_04_17_1511_x20	0_64Mb.p1		
Previous	Next					Cancel



Send/Retrieve	A		_
Main			
Step 2: Please select controlle	er.		
Controller			
Serial Model	 All N 	etwork Model	Filter
Name	Description	Version	Model
OFFICE DOOR	OFFICE DOOR		
	_		
		Click 'Filter' button	
Total: 1 Selected: 0			
Select All Unselect A	All Retrieve Firmware Upgrade	e Firmware	
Firmware : C:\Users\Tan\Deskto	pp\HCB V4.17 P1 Ugprade\HCB_EP_S1_U	04_17_1511_x200_64Mb.p1	E
Series: \$3200/N5200 [64Mb]			
Version: HLB.EP.51.04.17.15.1			
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Step 2: Please select control	ler.		
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Main				
Step 2: Please select controlle	r.			
Controller				
Serial Model		Network Model	💌 💌 All	Filter
Name	Description	Version		Model
OFFICE DOOR	OFFICE DOOR	HCB.EP.S1.04.16	5.15.06 -N5200[64Mb]	N5200 [64Mb]
Total: 1 Selected: 1		Click butto	c 'Retrieve Firmwar on to check contro firmware format	e' ller
Joean I				
Select All Unselect Al	Retrieve Firmware	Upgrade Firmware		
Firmware : C:\Users\Tan\Desktop	o\HCB V4.17 P1 Ugprade\HCB_	EP_S1_04_17_1511_x200_6	4Mb.p1	6
Series: S3200/N5200 [64Mb] Version: HCB.EP.S1.04.17.15.11	1			
Previous Next				Cancel



Send/Retrieve			_
Main			
Step 2: Please select controlle	er.		
Controller			
Serial Model	All Netwo	vork Model 🔽 🗹 All	Filter
Name	Description	Version	Model
OFFICE DOOR	OFFICE DOOR	HCB.EP.S1.04.16.15.06 -N5200[64Mb]	N5200 [64Mb]
Total: 1 Selected: 1	Click	Browse' button to select the firmware file	
Select All Unselect Al	I Retrieve Firmware Upgrade Fi	rmware	
Firmware : C:\Users\Tan\Desktop Series: S3200/N5200 [64Mb] Version: HCB.EP.S1.04.17.15.1	p\HCB V4.17 P1 Ugprade\HCB_EP_S1_04_ 1	.17_1511_x200_64МЬ.p1	
Previous Next			Cancel



Send/Retrieve			_	
Main				
Step 2: Please se	lect controller.		1 Browse firmy	vare file location
Controller	📮 Select Firmwar	re File		
🔘 Serial Model	Look in:	HCB V4.17 P1 Ugprade	← 🗈 📸 🎟 -	Filter
Name	C.	Name	Date modified Type	pdel
OFFICE DOOR	Recent Places	HCB_EP_S1_04_17_1511_x100.p1	15/12/2015 6:10 AM P1 File	200 [64Mb]
		HCB_EP_S1_04_17_1511_x100_32MbE.p1	15/12/2015 6:10 AM P1 File	
		HCB_EP_S1_04_17_1511_x100_64Mb.p1	15/12/2015 6:10 AM P1 File	
	Desktop	HCB_EP_S1_04_17_1511_x200.p1	15/12/2015 6:10 AM PI File	
		HCB_EP_S1_04_17_1511_x200_52(MbE,p1	15/12/2015 6:10 AM P1 File	
	Libraries	HCB EP S1 04 17 1511 x400.p1	13/12/2015 6:10 AM P1 File	
		HCB_EP_S1_04_17_1511_x400_32MbE.p1	15/12 9 AM P1 File	
		HCB_EP_S1_04_17_1511_x400_64Mb.p1	15/12/2016	
	Computer		2. Select firm	nware file
			according to co	ntroller model
Total: 1	Network			
		٠ III	•	
Select All			Mh a 1 💌 Open	
Firmware : CALLSE		Pile name: [HCB_EP_31_04_17_1511_X200_6		
Series: \$32007		Files of type: All (*.bin;*.p1)	▼ Cancel	
Version: HCB.EF	.51.04.17.15.11			
- Province	Neut			Cruck
Previous	Next			Cancel

Notes: Please refer to the next page for firmware file description.



Controller firmware format description:

For \$3100/N5100 controller

HCB_EP_S1_04_16_1506_x100.p1	For non 32MbE & 64Mb controller
HCB_EP_\$1_04_16_1506_x100_32MbE.p1	For 32MbE controller only
HCB_EP_\$1_04_16_1506_x100_64Mb.p1	For 64Mb controller only

For \$3200/N5200 controller

HCB_EP_\$1_04_16_1506_x200.p1	For non 32MbE & 64Mb controller
HCB_EP_\$1_04_16_1506_x200_32MbE.p1	For 32MbE controller only
HCB_EP_\$1_04_16_1506_x200_64Mb.p1	For 64Mb controller only

For \$3400/N5400 controller

HCB_EP_\$1_04_16_1506_x400.p1	For non 32MbE & 64Mb controller
HCB_EP_\$1_04_16_1506_x400_32MbE.p1	For 32MbE controller only
HCB_EP_\$1_04_16_1506_x400_64Mb.p1	For 64Mb controller only



Send/Retrieve	A					
Main						
Step 2: Please select controller.						
Controller						
Serial Model	All 💿 Netw	work Model 🔽 🗹 All	Filter			
Name	Description	Version	Model			
OFFICE DOOR	OFFICE DOOR	HCB.EP.S1.04.16.15.06 -N5200[64Mb]	N5200 [64Mb]			
Click 'Upgrade Firmware' button						
			_			
Select All Unselect Al	II Retrieve Firmware Upgrade F	irmware				
Firmware : C:\Users\Tan\Desktop\HCB V4.17 P1 Ugprade\HCB_EP_S1_04_17_1511_x200_64Mb.p1 Series: \$3200/N5200 [64Mb] Version: HCB.EP.S1.04.17.15.11						
Previous Next			Cancel			



iend/ Retrieve				
Main Step 2: Please select controller.				
Controller				
Serial Model All Network Model All Filter				
Name Description Version Model				
OFFICE DOOR OFFICE DOOR HCB.EP.S1.04.16.15.06 -N5200[64Mb] N5200 [64Mb]				
Sending <1styles.css> to [OFFICE DOOR]				
Upgrading firmware in progress				
Total: 1 Selected: 1				
Select All Unselect All Retrieve Firmware Upgrade Firmware				
Firmware : C:\Users\Tan\Desktop\HCB V4.17 P1 Ugprade\HCB_EP_S1_04_17_1511_x200_64Mb.p1				
Series: S3200/N5200 [64Mb] Version: HCB.EP.S1.04.17.15.11				
Previous Next Cancel				



Send/Retrieve	-				
Main					
Step 2: Please select controlle	er.				
Controller					
Serial Model	All 💿 Net	work Model 💽 🗹 All	Filter		
Name	Description	Version	Model		
OFFICE DOOR	OFFICE DOOR	HCB.EP.S1.04.17.15.11 -N5200[64Mb]	N5200 [64Mb]		
New updated firmware will be stated here					
l otal: 1 Selected: 1			_		
Select All Unselect All Retrieve Firmware Upgrade Firmware					
Firmware : C:\Users\Tan\Desktop\HCB V4.17 P1 Ugprade\HCB_EP_S1_04_17_1511_x200_64Mb.p1					
Series: \$3200/N5200 [64Mb] Version: HCB.EP.S1.04.17.15.11					
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Send/Retrieve							
Main							
Step 2: Please select controller.	Step 2: Please select controller.						
Controller							
Serial Model 🔽 🗸 All	Network Model	▼ All Filter					
Name Description	Version	Model					
OFFICE DOOR OFFICE DOOR	HCB.EP.S1.04.17.15.11 -N	5200[64Mb] N5200 [64Mb]					
Total: 1 Selected: 1							
	< 'Cancel' button to ex	kit					
Select All Unselect All Retrieve							
Firmware : C:\Users\Tan\Desktop\HCB V4.17 P1 Ugprade\HCB_EP_S1_04_17_1511_x200_64							
Series: \$3200/N5200 [64Mb]							
Version: HCB.EP.S1.04.17.15.11							
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Notes: Please remember to perform factory default after performing firmware upgraded



THANK YOU

